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From: Anne Ritter [mailto:anne.b.ritter@gmail.com]

Sent: Wednesday, April 24, 2013 9:38 AM

To: operation

Subject: Ritter tour April 23

Dear Stella,

I just wanted to tell you how wonderful our tour was with Ron Gilo yesterday! Our trip to the Dead Sea and Masada was amazing. Ron is so knowledgeable and took great care of us. He also included a quick overview of Jerusalem. We learned a great deal from Ron and gained a greater understanding of Israel. It was a special day we will long remember - We felt like we made a friend in Ron. He is a special man. We would highly recommend Gold Carpet Touring to anyone - and hope that we will be able to return to Israel again and use your very professional and friendly services.

Thank you, Stella!

Sincerely,
Anne