

Aliza

מאת: Alina Sverginskay [Alina.Sverginskay@amdocs.com]

נשלח: 16:53 2010 אוקטובר 17 ראשון

אל: Aliza

נושא: FW: Feedback on tour

Aliza hi ,

Here the feedback from our visitors on the trip to Jerusalem last Friday .

Keep it for your records .

Thanks for the cooperation .

Best Regards,

Alina Sverginskay

Personal Assistant to Uri Maor

alinas@amdocs.com

From: Suzanne Lewis [mailto:lewis@sterneco.com]

Sent: Sunday, October 17, 2010 4:28 PM

To: Alina Sverginskay

Subject: Feedback on tour

Alina: The tour worked out very well and I know we made the right choice going with this company when we only had one day to see many things. Here are the things that made it successful:

- The driver was on time
- Before he even started he asked us to stop and take out the itinerary and figure out REALLY how should we organize the day. He listened to us and then changed it to make the best use of time. In this case it meant get right to the old city as fast as possible and then do the other things if time permitted.
- Also he asked me about the background of everyone and I told him they don't want to just know what something is they want to know why it is and why is related to other events or places. The guide was a history teacher as well so this was a good match for our group

I am glad I took the initiative to organize this with you ahead of time because our group never would have gotten out the door on Friday otherwise. I loved Jerusalem. I could have stayed there more days for more organized touring as well as I would just love to wander around all of the streets more slowly on my own. I look forward to continuing to work with you on this project.

Suzanne Lewis
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